



# SUBSCRIBER AGREEMENT

Housing  
Help Centre  
Hamilton & Area

Hamilton Housing Help Centre  
119 Main St E, Hamilton L8N 3Z3  
Telephone: (905) 526-8100 Fax: (905) 528-1448

DATE: \_\_\_\_\_ VOICEMAIL NO: \_\_\_\_\_

BETWEEN \_\_\_\_\_

AND HAMILTON HOUSING HELP CENTRE

Hamilton LINKS VOICEMAIL PROJECT agrees to provide the subscriber with a LINKS voicemailbox through PasWord Communications Inc.

The subscriber agrees that:

**1. Payment**

- I will pay in cash, in advance for the Voice Mail Service.
- The cost is \$15.00 for each four (4) month subscription period.
- The first payment was made on \_\_\_\_\_ to cover services for the next four (4) months.
- Payment for the next four (4) month period is due ON or BEFORE \_\_\_\_\_ and ever four (4) months thereafter.
- If I don't pay by the due date, my Voice Mailbox will be disconnected, and I will lose my saved messages and telephone number at the end of the subscription period.
- I agree to provide LINKS Voice Mail Project with my pass code.

**2. Using Voice Mail**

- I will check my messages regularly. Messages will be held for 4 days only.
- I will delete messages regularly so that I do not exceed the 30 message limit.
- I will not use my voice mail for illegal purposes.

**3. Cancellation**

- I understand that I can cancel my voice mail at any time, but I will not be refunded for the unused time.

**4. System Problems**

- Neither the LINKS Voice Mail Project / Hamilton Housing Help Centre nor PasWord Communications will be held responsible for lost messages or any other difficulty arising out of problems with the voice mail system beyond the control of LINKS Voice Mail Project / Hamilton Housing Help Centre or PasWord Communications.

**5. Evaluation**

- I will participate in discussions and/or surveys to help evaluate the Hamilton LINKS Voice Mail Project if asked by the Housing Help Centre or LINKS.

**LINKS AGREES THAT:**

1. Training and Support. Hamilton Housing Help Centre will provide training and support to help the subscriber become familiar with the voice mail system and assist in resolving any technical problems that may arise with the voice mail system.
2. Privacy: All messages and pass codes will be private and confidential.
3. Payment: Hamilton Housing Help Centre will provide an accessible system for receiving payment from subscriber.

Please sign below to indicate your agreement with all the condition above.

\_\_\_\_\_  
Subscriber Signature

\_\_\_\_\_  
Subscriber Name (Print)

\_\_\_\_\_  
LINKS Representative's Signature

\_\_\_\_\_  
LINKS Representative's Name